



## SCROLL OF HONOR

- \* (August 2017) Matthew R. Shahan, CEO was named as one of 60 Critical Access Hospital CEOs to Know in 2017 by Becker's Hospital Review.
- \* (July 2017) West River Regional Medical Center was named as one of the 62 Critical Access Hospitals to Know in 2017 from Becker's Hospital Review.
- \* (April 4, 2017) West River Regional Medical Center named one of the TOP 20 Critical Access Hospitals in the nation from the National Rural Health Association. This means that WRRMC is rated as one of the best of 1,300 + CAHs in the nation.
- \* (February 2017) Dr. Mark Kristy, Radiologist, received 2016 Medical Service Provider of the Year from the Hettinger Area Chamber Commerce.
- \* (February 9, 2017) West River Regional Medical Center named one of the Top 100 Critical Access Hospitals (CAHs) out of 1,332 in the United States by iVantage Health Analytics and The Chartis Center for Rural Health.
- \* (March 2, 2016) James K. Long, CPA, FHFMA, CEO & Dorinda "Toots" Bjerklie received 2015 Medical Service Provider of the Year from the Hettinger Area Chamber Commerce.
- \* (November 2015) West River Regional Medical Center received a National Performance Leadership Award by iVantage Health Analytics and the National Organization of State Office of Rural Health (NOSORH) for overall excellence in Outcomes and Patient Perspectives.
- \* (September 2015) West River Regional Medical Center was highlighted in Becker's Hospital Review as a subgroup of 50 Critical Access Hospital to Know in 2015.



**\* (September 2015) James K. Long, CPA, FHFMA, CEO was named as one of 50 Critical Access Hospital CEOs to Know in 2015 by Becker's Hospital Review.**

**\* (September 2015) West River Regional Medical Center named one of the TOP 20 Critical Access Hospitals in the nation from the National Rural Health Association. This means that WRRMC is rated as one of the best of 1,300 + CAHs in the nation.**

**\* (January 2015) Sandy Muth, Payroll Benefits Clerk, received 2014 Medical Service Provider of the Year from the Hettinger Area Chamber Commerce.**

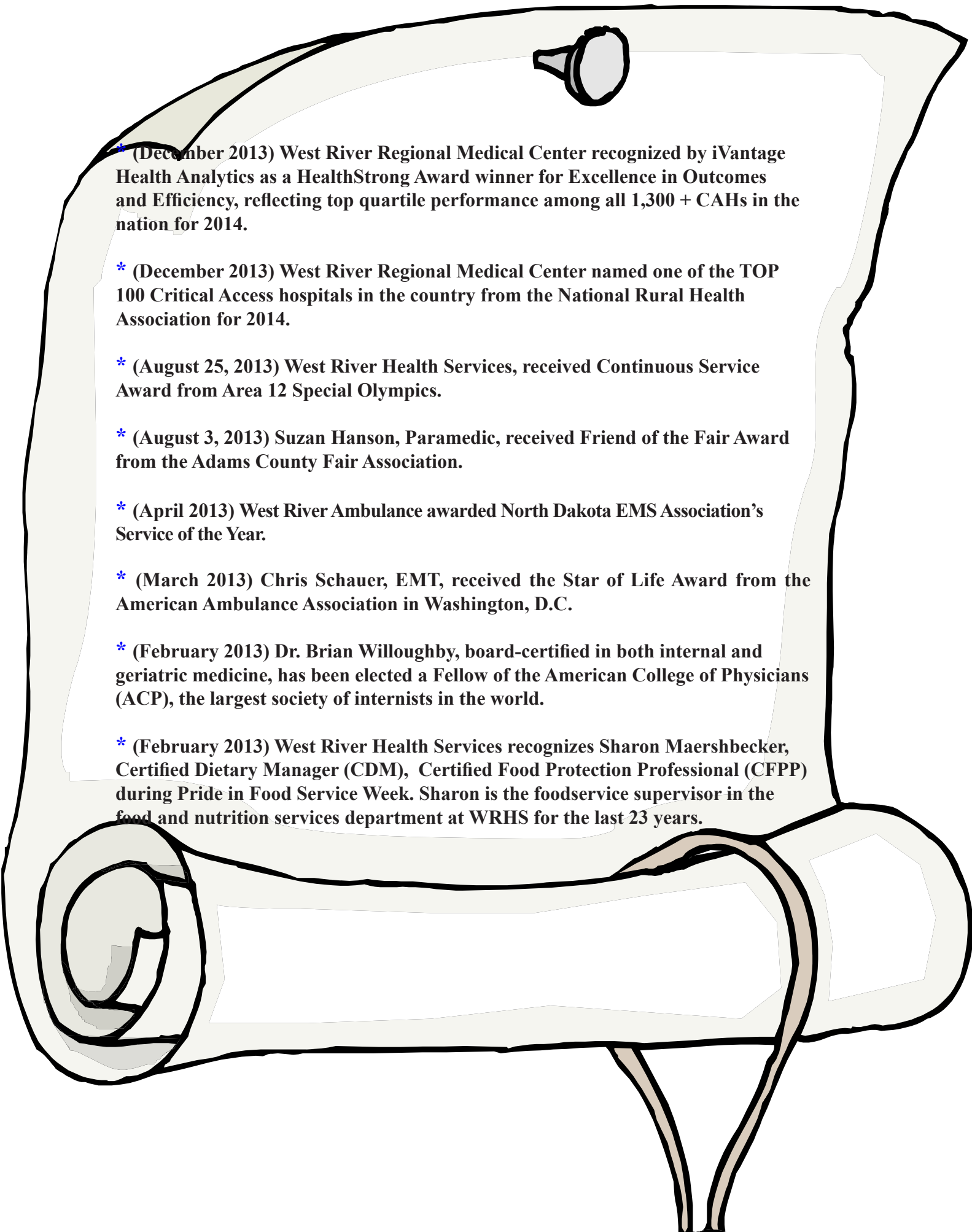
**\* (May 2014) West River Regional Medical Center named one of the TOP 20 Critical Access Hospitals in the nation from the National Rural Health Association. This means that WRRMC is rated as one of the best of 1,300 + CAHs in the nation.**

**\* (June 2014) West River Regional Medical Center named one of the TOP 100 Critical Access hospitals in the country from the National Rural Health Association for 2015.**

**\* (April 2014) West River Regional Medical Center named by iVantage Health Analytics as a 2015 HealthStrong Hospital. This means that WRRMC is rated as one of the best of 4,300 hospitals in the nation.**

**\* (January 2014) Dr. Thomas Jacobsen and Dr. William Elder, received 2013 Medical Services Providers of the Year from the Hettinger Area Chamber Commerce.**

**\* (January 2014) Chris Schauer, EMT, received 2013 Volunteer of the Year from the Hettinger Area Chamber Commerce.**



\* (December 2013) West River Regional Medical Center recognized by iVantage Health Analytics as a HealthStrong Award winner for Excellence in Outcomes and Efficiency, reflecting top quartile performance among all 1,300 + CAHs in the nation for 2014.

\* (December 2013) West River Regional Medical Center named one of the TOP 100 Critical Access hospitals in the country from the National Rural Health Association for 2014.

\* (August 25, 2013) West River Health Services, received Continuous Service Award from Area 12 Special Olympics.

\* (August 3, 2013) Suzan Hanson, Paramedic, received Friend of the Fair Award from the Adams County Fair Association.

\* (April 2013) West River Ambulance awarded North Dakota EMS Association's Service of the Year.

\* (March 2013) Chris Schauer, EMT, received the Star of Life Award from the American Ambulance Association in Washington, D.C.

\* (February 2013) Dr. Brian Willoughby, board-certified in both internal and geriatric medicine, has been elected a Fellow of the American College of Physicians (ACP), the largest society of internists in the world.

\* (February 2013) West River Health Services recognizes Sharon Maershbecker, Certified Dietary Manager (CDM), Certified Food Protection Professional (CFPP) during Pride in Food Service Week. Sharon is the foodservice supervisor in the food and nutrition services department at WRHS for the last 23 years.



\* (January 2013) Alice Seamands, CNA, received 2012 Medical Services Provider of the Year from the Hettinger Area Chamber Commerce.

\* (January 2013) Brandi Kaitfors, EMT, received 2012 Youth Employee of the Year from the Hettinger Area Chamber Commerce.

\* (April 2012) Chris Schauer, EMT, received the North Dakota EMS Provider of the Year from the ND Emergency Medical Services.

\* (2012) Kent Brackel, EMT received the Distinguished Service Award from the North EMS Association.

\* (2012) Gary Friez, EMT received the Distinguished Service Award from the North EMS Association.

\* (January 2012) Karen Kobilansky, RN received 2011 Medical Services Provider of the Year from the Hettinger Area Chamber Commerce.

\* (January 2012) Wayne Koltes of West River Ambulance, received 2011 Volunteer of the Year from the Hettinger Area Chamber Commerce.

\* (September 2011) West River Regional Medical Center named one of the TOP 100 Critical Access hospitals in the country from the National Rural Health Association for 2012.

\* (February 2011) Dr. Brian Willoughby, received 2010 Medical Services Provider of the Year from the Hettinger Area Chamber Commerce.

\* (January 2011) Suzan Hanson, Paramedic, received North Dakota Star of Life Award from the North Dakota Emergency Medical Association.



**\* (2010) Dr. Kent Hoerauf, received Dean's Special Recognition Award for Outstanding Volunteer Faculty from UND School of Medicine and Health Sciences.**

**\* (2010) Dr. Brian Willoughby, received Dean's Special Recognition Award for Outstanding Volunteer Faculty from UND School of Medicine and Health Sciences.**

**\* (2010) Dr. Thomas Jacobsen, received Excellence in Teaching Award from UND Family Practice.**

**\* (2010) Dr. Thomas Jacobsen - North Dakota Diabetes Care Provider Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**

**\* (2009) Inger Christensen, Nurse Aide, received Medical Services Provider of the Year from the Hettinger Area Chamber Commerce.**

**\* (2009) West River Ambulance, received Partner in Community Pride Award from the Hettinger Area Chamber Commerce.**

**\* (2009) Karan Ehlers, Chief Financial Officer, received the Reeves Silver Merit Award for Outstanding Service to the Healthcare Financial Management Association (HFMA).**

**\*(2009) Dr. Catherine Houle received North Dakota Medical Director of the Year from the ND Emergency Medical Services Association.**

**\* (2009) Dee Menke, NREMT-P received North Dakota EMS Provider of the Year from the ND Emergency Medical Services Association.**



**\* (2009) Eric Eriksmoen, EMT-P received the West River Star of Life from West River Ambulance.**

**\* (2008) Barb Stadheim, Chief Nurse Operator, received Medical Services Provider of the Year from the Hettinger Area Chamber Commerce.**

**\* (2008) Mike Mellmer, First Responder and Fire Chief of Reeder, received the Small Town Hero Award from West River Ambulance.**

**\* (2008) Steve Thomas, EMT-B, received the Risen Star Award at the Southwest EMS Conference in Medora.**

**\* (2008) Dr. Thomas Jacobsen - North Dakota Diabetes Care Provider Gold Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**

**\* (2008) Dr. Kent Hoerauf - North Dakota Diabetes Care Provider Silver Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**

**\* (2008) Dr. Catherine Houle - North Dakota Diabetes Care Provider Silver Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**

**\* (2008) Anthony Larson, Patient Accounts Manager received the ND Chamber of Commerce Community Leadership Award.**

**\* (2008) West River Ambulance awarded North Dakota EMS Association's Service of the Year.**



**\* (2008) Wayne Koltes, Ambulance Driver received Outstanding Rural Health Volunteer from the Dakota Conference on Rural and Public Health.**

**\* (2007) Wayne Koltes, Ambulance Driver received the Southwest Siren Award at the Southwest EMS Conference in Medora.**

**\* (2007) Kent Brackel, EMT-B received the North Dakota Medical Association "Friend of Medicine" Award during the statewide meeting.**

**\* (2007) Dr. Kent Hoerauf - North Dakota Diabetes Care Provider Silver Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**

**\* (2007) Dr. Thomas Jacobsen - North Dakota Diabetes Care Provider Silver Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**

**\* (2007) Dr. Robert Grossman - North Dakota Diabetes Care Provider Silver Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**

**\* (2007) Dr. John Joyce, Medical Services Provider of the Year from the Hettinger Area Chamber Commerce.**

**\* (2006) Suzan J. Hanson, D.C., NREMT-I received the ND Chamber of Commerce Community Leadership Award.**

**\* (2006) West River Nurse Corps received a quality achievement award in acute care hospitalizations for home health patients from the ND Healthcare Review.**



\* (2006) **Karan Ehlers, CFO - William G. Follmer Bronze Award for Outstanding Service from the Healthcare Financial Management Association.**

\* (2006) **West River Health Services - Partnership Award in recognition and appreciation for collaborative efforts and commitment to the communities we serve from Community Action.**

\* (2006) **Dee Menke, NREMT-P ND Instructor/Coordinator Society Achievement Award from the ND Emergency Medical Services.**

\* (2006) **Kent Brackel North Dakota EMS Provider of the Year from the ND Emergency Medical Services.**

\* (2006) **Dr. Kent Hoerauf -North Dakota Diabetes Care Provider Silver Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**

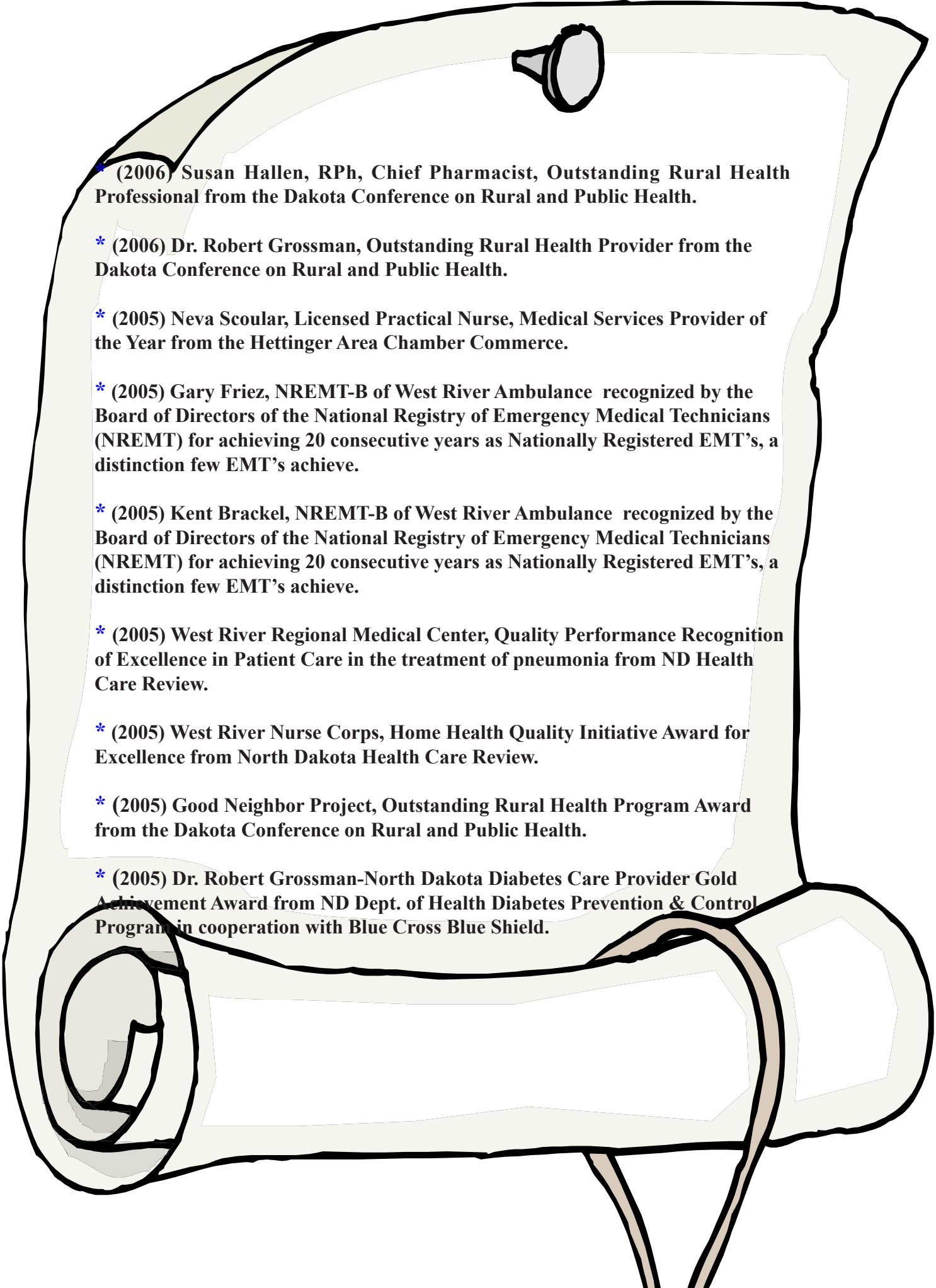
\* (2006) **Dr. Thomas Jacobsen -North Dakota Diabetes Care Provider Silver Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**

\* (2006) **Dr. Radu Rauta -North Dakota Diabetes Care Provider Silver Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**

\* (2006) **Barbara West, Registered Nurse and Diabetes Educator, Medical Services Provider of the Year from the Hettinger Area Chamber Commerce.**

\* (2006) **Kent Brackel, Outstanding Rural Health Volunteer from the Dakota Conference on Rural and Public Health.**





**\* (2006) Susan Hallen, RPh, Chief Pharmacist, Outstanding Rural Health Professional from the Dakota Conference on Rural and Public Health.**

**\* (2006) Dr. Robert Grossman, Outstanding Rural Health Provider from the Dakota Conference on Rural and Public Health.**

**\* (2005) Neva Scoular, Licensed Practical Nurse, Medical Services Provider of the Year from the Hettinger Area Chamber Commerce.**

**\* (2005) Gary Friez, NREMT-B of West River Ambulance recognized by the Board of Directors of the National Registry of Emergency Medical Technicians (NREMT) for achieving 20 consecutive years as Nationally Registered EMT's, a distinction few EMT's achieve.**

**\* (2005) Kent Brackel, NREMT-B of West River Ambulance recognized by the Board of Directors of the National Registry of Emergency Medical Technicians (NREMT) for achieving 20 consecutive years as Nationally Registered EMT's, a distinction few EMT's achieve.**

**\* (2005) West River Regional Medical Center, Quality Performance Recognition of Excellence in Patient Care in the treatment of pneumonia from ND Health Care Review.**

**\* (2005) West River Nurse Corps, Home Health Quality Initiative Award for Excellence from North Dakota Health Care Review.**

**\* (2005) Good Neighbor Project, Outstanding Rural Health Program Award from the Dakota Conference on Rural and Public Health.**

**\* (2005) Dr. Robert Grossman-North Dakota Diabetes Care Provider Gold Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**

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- \* (2005) Dr. Thomas Jacobsen-North Dakota Diabetes Care Provider Gold Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**
  - \* (2005) Dr. Laura Walker-North Dakota Diabetes Care Provider Silver Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**
  - \* (2004) Norma Hoffland, Caregivers of the Year Honorable Mention from the North Dakota Long Term Care Association.**
  - \* (June 2004) Hettinger Clinic, Immunization Leader for Outstanding Childhood Immunization Rates in 2003 from the North Dakota Dept. of Health.**
  - \* (June 2004) Bowman Clinic, Immunization Leader for Outstanding Childhood Immunization Rates in 2003 from the North Dakota Dept. of Health.**
  - \* (May 2004) West River Wellness & Healthy Lifestyle Center, Good Neighbor Award for outstanding service to the community from the Hettinger Auxiliary #3102 F.O.E.**
  - \* (2004) Dr. Robert Grossman-North Dakota Diabetes Care Provider Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**
  - \* (2004) Dr. Kent Hoerauf-North Dakota Diabetes Care Provider Achievement Award from ND Dept. of Health Diabetes Prevention & Control Program in cooperation with Blue Cross Blue Shield.**
  - \* (May 2004) Teresa Nielsen, PA-C, Outstanding Physician Assistant of the Year Award from the American Academy of Physician Assistants.**



**\* (May 2003) WRRMC Hospital Auxiliary, Good Neighbor Award for outstanding service to the community from the Hettinger Auxiliary #3102 F.O.E.**

**\* (May 2, 2003) Teresa Nielsen, PA-C, North Dakota Outstanding PA of the Year Award from the North Dakota Academy of Physician Assistants.**

**\* (May 15, 2003) West River Health Services, Outstanding Rural Health Practice of the Year from the National Rural Health Association.**

**\* (May 15, 2003) Dr. Thomas Jacobsen, National Rural Health Practitioner of the Year from the National Rural Health Association.**

**\* (March 2003) Dr. John Joyce, North Dakota Counseling Association's Friend of Counseling Award.**

**\* (March 7, 2003) Dr. Thomas Jacobsen, North Dakota Family Physician of the Year from North Dakota Academy of Family Physicians.**

**\* (February 19, 2003) Kaye McIntyre, RNC-Outstanding Rural Health Professional from the Dakota Conference on Rural and Public Health.**

**\* (February 19, 2003) Marguerite Huber, RNC, MA, Psychiatric Nurse Practitioner, Outstanding Rural Health Provider from the Dakota Conference on Rural and Public Health.**

**\* (March 21, 2002) Melana Howe MSA, RN, CNA, Outstanding Rural Health Professional from the Dakota Conference on Rural and Public Health.**

**\* (March 2002) Diabetes Education Program, Outstanding Rural Health Program from the Dakota Conference on Rural and Public Health.**



**\* (March 2002) Dr. John Joyce, Outstanding Rural Health Provider from the Dakota Conference on Rural and Public Health.**

**\* (June 2002) Carla Folske, FNP-North Dakota Award for Excellence as nurse practitioner.**

**\* (2002) Dr. Robert Grossman-North Dakota Diabetes Care Provider Achievement Award.**

**\* (2002) Dr. John Joyce-North Dakota Diabetes Care Provider Achievement Award.**

**\* (October 25, 2001) Dr. Gerald Sailer-First Schafer Excellence in Healthcare Award by Harold Schafer Leadership Center.**

**\* (2000) Sister Michael Emond, PA-C-Friend of Medicine Award from the North Dakota Medical Association.**

**\* (2000) Jim K. Long-Outstanding Rural Health Professional –Dakota Conference on Rural and Public Health.**

**\* (1999) Dr. John Joyce-Humanism in Medicine Award-UND School of Medicine and Health Sciences.**

**\* (1999) Eric Eriksmoen, EMT-P received Outstanding NDEMS Test Team Member from the NDEMS Association.**

**\* (1998) Jim K. Long-Reeves Silver Merit Award from Healthcare Financial Management Association.**

**\* (1998) Dort Vliem, RN-Anna Mae Ericksen Rural Nurse Award-National Rural Nurses Association.**



**\*(March 31, 1998) Melana Howe, MSA, RN, CNA- State Friend of Extension from National Honorary Extension Fraternity, Epsilon Sigma Phi.**

**\*(1998) TeleCare Network-Award of Excellence from the North Dakota Healthcare Association .**

**\*(May 24, 1997) Carl Orthman, CNP, PA-C-National Rural Physician Assistant of the Year.**

**\*(May 6, 1997) Betty Svihovec-North Dakota Healthcare Association Trustee of the Year.**

**\*(February 27, 1997) Eva Knutson-Outstanding Rural Healthcare Volunteer from the Dakota Conference on Rural and Public Health.**

**\*(April 20, 1996) Gary Frieze, EMT of the Year from the North Dakota State EMT Association.**

**\*(April 20, 1996) Kelly Weathers, EMT-P-Advanced Life Support Achievement Award.**

**\*(1996) Pat Buckmier, NREMT-P-North Dakota Instructor/Coordinator Society EMS Instructor of the Year.**

**\*(February 25, 1995) West River Ambulance Service-Southwest Region EMS Squad of the Year.**

**\*(1995) Dr. John Joyce-Outstanding Contributions to the Profession of Nursing-ND Nursing Association.**

**\*(1995) Melana Howe, MSA, RN, CNA- Council on Nursing Administration Award-ND Nurses Association.**

**\*(1994) Dawn Kastner, NREMT-P ND Instructor/Coordinator Society Achievement Award from the ND Emergency Medical Services.**

**\*(1994) Dr. Gerald Sailer-Louis Gorin Award for Outstanding Achievement in Rural Health Care by Board of Trustees of the National Rural Health Association.**



**\* (April 1993) West River Ambulance awarded North Dakota EMS Association's Service of the Year.**

**\* (March 25, 1993) West River Regional Medical Center-9<sup>th</sup> Annual Outstanding Rural Health Program from Dakota Conference on Rural and Public Health.**

**\* (1992) Jim K. Long-Follmer Bronze Merit Award for Outstanding Service from Healthcare Financial Management Association.**

**\* (April 19, 1991) Rodney Howe, EMT of the Year from the North Dakota State EMT Association.**

**\* (1991) Joe Loncarevich, PA-C- Rural PA of the Year Award from AAPA.**

**\* (1991) Joe Loncarevich, PA-C- South Dakota PA of the Year Award.**

**\* (1990) Dr. Roger Schauer-North Dakota Family Physician of the Year from North Dakota Academy of Family Physicians.**

**\* (September 24, 1990) West River Ambulance Service Award of Merit-North Dakota Squad of the Year by Association EMT's/ECT's .**

**\* (February 25, 1990) West River Ambulance Service- Southwest Region EMS Squad of the Year.**

**\* (1987) Dr. Gerald Sailer, ND Family Physician of the Year, ND Academy of Family Physicians.**



**\*(1982) Outstanding Rural Health Project Award by the National Rural Primary Care Association-United Clinics/West River HMO.**