



# Critical Access Hospital Profile

## Spotlight on: Hettinger, North Dakota

# West River Health Services

### Quick Facts

**Administrator:**

Matthew R Shahan

**Chief of Medical Staff:**

Dr. Jennifer Sheffield

**Board Chair:**

Cody Jorgenson

**City Population:**

1,226<sup>1</sup>

**County Population:**

2,384<sup>1</sup>

**County Median Household Income:**

\$47,798<sup>1</sup>

**County Median Age:**

36.4 years<sup>1</sup>

**Service Area Population:**

20,000

**Owned by:** Non-Profit

**Hospital Beds:** 25

**Trauma Level:** IV

**Critical Access Hospital Designation:** 2005

**Economic Impact on the Community\***

**Jobs:**

Primary – 292

Secondary – 146

Total – 438

**Financial Impact:**

Primary – \$9.50 million

Secondary – \$4.75 million

Total – \$14.25 million

*\*Statistics reported are for the WRHS Corporation only*

*\* The impact of jobs and expenditures generated by the hospital within the community was estimated using payroll information and an economic multiplier of 1.5.*

### Mission

The mission of West River Health Services (WRHS) is to provide comprehensive health and wellness services to the residents and visitors of the region. West River Health Services and its partners in healthcare are dedicated to excellence in practice, innovation in service, compassion for the people we serve, and respect for one another.

**County:** Adams

**Address:** 1000 Highway 12  
Hettinger, ND 58369-7530

**Phone:** 701.567.4561

**Web:** www.wrhs.com

Providing access to quality medicine in a rural environment has been the vision and goal of this medical system since its inception.

The corporate structure of the organization is comprised of three 501C3 (not for profit) corporations. WRHSF is the Foundation/ fundraising and Parent Corporation. WRHS is the healthcare services (hospital, clinic and other healthcare services) Corporation. Western Horizons Living Centers is the care center's (skilled, basic care and assisted living) Corporation. Each corporation has board members from across the geographic area served by the organization. It is the largest medical complex in Adams County and serves 20,000 people in 20,000 square miles.

### Services

**West River Health Services provides the following services directly**

- 24 hour Emergency Room -Certified
- Staff in Trauma Care and Cardiac
- Life Support
- Acute Stroke Ready Hospital
- Aesthetic Treatments
- Athletic Training
- Basic Life Support Ambulance Service with ALS Capabilities
- Cardiac Rehab Service
- Cardiac Stress Testing
- Chapel
- CLIA Laboratory
- Community Education
- Community Medical Clinics (*seven*)
- Counseling/therapy (*West River Behavioral Health*)
- Diabetes Education
- End of Life Care
- Family Medicine
- Food and Nutrition Services
- Geriatric Medicine
- Health Information
- Imaging Services (*CT Scanner, Body Composition Exams, MRI,*
- Mammography, Bone Density, Nuclear Medicine, Ultrasound, General Radiology and Fluoroscopy*)
- Injection Therapy
- Intensive Care Unit (*ICU*)
- Internal Medicine
- IV Therapy
- Limited Chemotherapy
- Medical Store (*West River Home Medical Services*)
- Medsurg Unit
- Observation Care
- Obstetric (*OB*)
- Optometric Services (*West River Eye Center*)
- Pediatric Care
- Pediatric Medicine
- Pharmacy
- Podiatric Services
- Rehab Services (*Physical, Occupational and Speech*)
- Respiratory Therapy Services*
- Supporting Foundation (West River Health Services Foundation)*

## Staffing

Physicians:	17
Midlevels	13
RNs:	53
LPNs:	11
Total Employees:	274

- Surgical Services (*Laparoscopic surgery for hernia, appendix and gallbladder, Sentinel lymph node biopsy, Inpatient surgery, General surgery, Orthopedic surgery, Ophthalmology, Pain management, Podiatry, Gynecological/Cesarean section, and Ear, nose and throat (ENT) services*)

- Swing Bed
- Telemedicine
- Visiting Nurses
- Wellness & Fitness Center (*West River Wellness & Healthy Lifestyle Center*)
- WIC

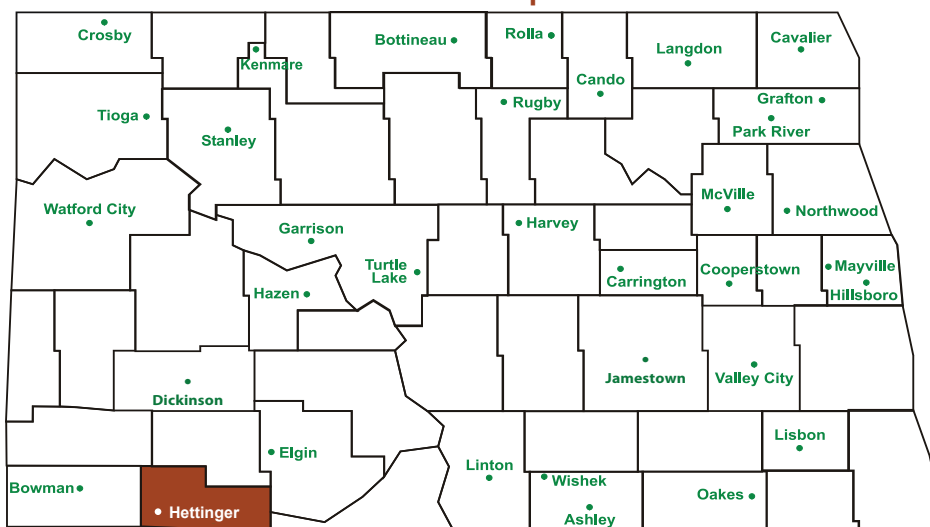
## Local Sponsors and Grant Funding Sources

- North Dakota Trauma Foundation
- EMS
- Homeland Security
- WRHS Auxiliary
- Center for Rural Health
- Consolidated
- SHIP Grant (Small Hospital Improvement Program)
- North Dakota Department of Health
- Rural Utilities Service

## West River Health Services system provides the following services through contract or agreement

- Assisted Living (*Western Horizons*)
- Visiting Specialists: Orthopaedic surgeon, Nephrologist, Ophthalmologist, Interventional Cardiologist, Neurologist, Clinical Audiologist
- Skilled and Basic Care Services (*Western Horizons Care Center*)

## North Dakota Critical Access Hospitals



## Sources

- <sup>1</sup> US Census Bureau; 2010 Profile of General and Housing Characteristics
- <sup>2</sup> US Census Bureau; 2010 State and County QuickFacts: Adams County, ND

## Lifestyle

- Rural community located in southwestern North Dakota, 3 miles from South Dakota border
- Low unemployment, excellent school system
- Safe, family centered life style
- Home of Dakota Buttes Museum
- Plentiful upland & big game hunting, and outstanding fishing
- Mirror Lake offers camping, boating, fishing and water activities
- Community offers concert series, indoor pool, theatre, a fitness center, 9-hole grass green golf course, and various restaurants and shops

## Just Down the Road

- Urban Shopping and Airports
- Shadehill Reservoir
- Bowman Haley Dam
- Theodore Roosevelt National Park
- Lake Sakakawea
- Black Hills of South Dakota



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[ruralhealth.und.edu](http://ruralhealth.und.edu)